Lerwick, Levenwick, Scalloway, Bixter, Walls and Brae Health Centres

Christmas Day
Contact NHS 24 – Please note, there is no drop in clinic today

Wednesday 26th December
Drop-in clinic at the Gilbert Bain Hospital from 10am–1.00pm – After 1pm contact NHS 24

New Years Day
Contact NHS 24 - Please note, there is no drop in clinic today

Wednesday 2nd January
Drop-in clinic at the Gilbert Bain Hospital from 10am-1.00pm – After 1pm contact NHS 24

Please note that the special festive Drop-in Clinics are for those conditions that cannot wait until your GP Practice re-opens. For the two clinics shown above, you can just “drop in” before 1230, you do not need to phone for an appointment – this arrangement is solely for the festive clinics on 26th December and 2nd January.

When you phone NHS 24 your call be will answered by a call handler who will take your details. If NHS 24 is busy, particularly at weekends, you will first hear a message telling you that they are busy and if your call is not urgent to call back later. Stay on the line and your call will be answered. Most of the time you will be dealt with during this initial phone call. At busy times, if you are not phoning with an emergency, NHS 24 may take your details and get a nurse or a local GP to call you back. Please stay by the phone and someone will contact you.

Yell, Unst, Whalsay and Hillswick Health Centres – Please Contact the Surgery for Assistance

District Nursing services are available throughout the Festive period. They can be accessed by contacting the respective Health Centre in the Public Holiday or out of hours period. Patients registered at Hillswick Health Centre should contact the District Nurse via the Brae Health Centre or via NHS 24 in the Public Holiday or out of hours period.

Intermediate Care Team - new referrals taken every day between 8am and 4pm except weekends and public holidays. Existing enabling support packages will continue as planned throughout the festive period.

PHARMACIES

Sunday 23rd December: All pharmacies closed
Monday 24th December: Normal opening hours
Tuesday 25th December: All pharmacies closed
Wednesday 26th December: Boots 10.30am to 1.30pm
Sunday 30th December: All pharmacies closed
Monday 31st December: Normal opening hours
Tuesday 1st January: All pharmacies closed
Wednesday 2nd January: Boots 10.30am to 1.30pm

OPTICIANS

24/12/18 Specsavers 8.30am – 4pm
iCare Shetland Closed
2712/18 Specsavers 8.30am – 6pm
iCare Shetland 9.00am – 5.15pm
28/12/18 Specsavers 8.30am – 6pm
iCare Shetland 9.00am – 5.15pm
29/12/18 Specsavers 8.30am – 6pm
iCare Shetland 9.00am – 5.15pm
31/12/18 Specsavers 8.30am – 4pm
iCare Shetland Closed
03/01/19 Specsavers 8.30am – 6pm
iCare Shetland 9.00am – 5.15pm

Miller Opticians closed 24/12/18 – 03/01/19
COMMUNITY CARE SERVICES:

Duty Social Worker
Available every day between 9.00am – 5.00pm except weekends and public holidays Tel: 01595 744400
From 5.00pm – 9.00am and during weekends and public holidays - for emergencies only Tel: 01595 695611

Occupational Therapy
Available every day between 9.00am – 5.00pm except weekends and public holidays Tel: 01595 744319

Day Services and Lunch Clubs
Individual service users will be informed of the arrangements at their day service or lunch club.

Care @ Home and Outreach Services
Individual service users will be informed of any changes to their arrangements. Residential care and planned respite care will operate as normal. Supported accommodation services will operate as normal if tenants choose to stay at home. If tenants’ plans change they should contact the person on-call for their service.

Short Break and Respite Services (Newcraigielea) –
Respite services will continue over the Christmas and New Year period with the usual booking system in operation.

Supported Vocational Activity (EG@Seafield)
Individual service users will be informed of the arrangements.

Emergency Respite Care
If required, this can be accessed via the Duty Social Worker (details above)

Full contact details for all Community Care Services are published in the Shetland Directory.

SEXUAL HEALTH CLINIC
There will be a sexual health clinic on 24th December only, with no clinic on 31st December. Clinics will resume as normal on Monday 7th January; anyone requiring urgent advice or treatment over the festive period can access a member of the sexual health team by contacting the maternity department on 01595 743012

DENTISTS
25/12/2018 Emergency service via NHS 24
26/12/2018 Emergency service via NHS 24
01/01/2019 Emergency service via NHS 24
02/01/2019 Emergency service via NHS 24
Emergency service via NHS24 – call 111

Montfield Dental Clinic : (01595) 743200
90 St Olaf Street : (01595) 695769
Lerwick Dental Practice: (01595) 690265
Brae Dental Clinic : (01806) 522461
Yell Clinic : (01957) 702031
Whalsay Clinic : (01806 566469)

PATIENT TRAVEL (Gilbert Bain Hospital)
Monday 24th December – Open 08:45 – 14:00
Tuesday 25th December - Closed
Wednesday 26th December - Closed
Thursday 27th December - Open 08:45 – 17:15
Friday 28th December - Open 08:45 – 16:45
Monday 31st December – Open 08:45 – 14:00
Tuesday 1st January – Closed
Wednesday 2nd January – Closed

Gilbert Bain Reception will provide an emergency booking service during the period patient travel is closed. This service should only be used where travel is required before or immediately after patient travel re-opens. If your booking is for week commencing 7th January you will be unable to book at Gilbert Bain reception and should contact patient travel from 3rd January.

**REMEMBER, IN AN EMERGENCY DIAL 999**